

## THE INVESTIGATOR

### In This Issue

[What is Spyware?](#)  
[New Website](#)

### ABOUT US

Since 2000 BCSI has performed hundreds of successful investigations.

Our integrated team of investigators and support services ensure that the investigations are conducted in a timely fashion with leading edge techniques.

BCSI is considered the gold standard of the industry based on the quality and the wide spectrum of its services as well as the expertise of the investigators.

### Quick Links

[Our Website](#)  
[Services](#)  
[Firm Profile](#)  
[Contacts Us](#)

### Social Media

Follow us on [twitter](#)

### WHAT IS SPYWARE?

With the increase in online attacks in this day and age anti-virus software no longer offers enough protection on its own.



Malware is a term used to describe spyware, viruses, trojans etc. and is a cheap tool used for the successful attack of a person or company through their computer network. Anti-virus programs such as Norton, Bitdefender, AVG etc. are relied upon by users at home and within large organizations.

Spyware is a type of program that is installed on your computer with or without your permission that is used to collect personal information. Once spyware has been installed it sits on your computer and continues to send information to the creator.

Spyware often comes along with free software applications that you may download on to your computer.

In its most harmless form, spyware gathers data on your web surfing habits and produces pop up advertising for specific products and services related to your searches. More advanced spyware programs are created to capture every keystroke giving the hacker access to your log-in information, passwords, banking information, and more.

What kind of personal information can spyware steal?

- Email contacts / address book
- Banking information
- Log in information (known as keystroke logging identity theft)

How to protect yourself:

View our profile on [Linked in](#)

- Install an anti-spyware or spyware cleaner program on your computer
- Carefully read each and every licence agreement (EULA) before accepting
- Avoid questionable websites

How can you spyware be removed?

- Run a full system anti-virus scan
- Updated anti-virus software will most often catch the spyware, display a warning, and take care of the problem for you

Statistics:

- Malicious attachments were found in 3.9% of all emails in 2013
- The percentage of phishing emails continued to grow throughout 2013
- 24 million households experienced heavy spam in 2013

## NEW WEBSITE



Our new website has been launched as of April 1st 2014. BCSI is excited to provide its services to new and existing clients.

[Visit our website!](#)