

THE INVESTIGATOR

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About Us

Since 2000 BCSI has performed hundreds of successful investigations.

Our integrated team of investigators and support services ensure that the investigations are conducted in a timely fashion with leading edge techniques.

BCSI is considered the platinum standard of the industry based on the quality and the wide spectrum of its services as well as the expertise of the investigators.

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Tax Season

It's that time of the year again where most citizens will file taxes with the Canada Revenue Agency and with that comes another opportunity for scammers to steal your personal information. Recent statements from both the Royal Canadian Mounted Police and the Canada Revenue Agency are warning Canadians of various scams utilizing telephones, emails and text messages. They essentially all use the same formula by claiming that they either need further information to process a tax return or for the victim to be eligible for a refund, personal details must be provided to the scammer.

Type of Communication

A phone call may consist of someone telling you that they have your return ready and all they need to do is to confirm a few details with the person in order to release payment. They will ask for information such as a social insurance number, drivers license number, credit card or banking information and passport numbers. Emails will typically request the same information or in some cases, the emails will have a link to a fake



website. The website will appear like an official Canada Revenue Agency site using colors and logos. The website will direct you to a page and request that the above noted information be inputted in order to complete a tax return and receive a payment. Even text messages have now become a common tool for scammers to try and get personal information. Canadians have been reporting a text message scam that is claiming to be from the Canada Revenue Agency. The text message states that they have received an "e-Transfer" from the CRA and that they should click the link below to deposit the money into the victims account. Clicking the link in the text message will only take them to another webpage where there is a request for the above noted personal information.

The CRA Won't...

The CRA notes that they will never do any of the following:

- The CRA will not request personal information of any kind from a taxpayer by email.
- The CRA will not divulge taxpayer information to another person unless formal authorization is provided by the taxpayer.
- The CRA will not leave any personal information on an answering machine.

BCSI Can Help!

If you are on the phone and believe there is a possibility that you are **not** speaking with an agent of the CRA then you should simply hang up the phone and call back using a number found on the CRA website. The CRA has also posted examples of scam emails and letters in order for people to familiarize themselves with a potential scam. Both the CRA and RCMP advise that you ignore any phone calls, emails, or text messages regarding any deposits and or information requests from the CRA. Be sure to contact our agents at BCSI if you suspect you have become a victim of any type a fraud, we have solutions for you.